

# LEADERSHIP TO TURN-AROUND AND TRANSFORM STUDENT LEARNING AND ORGANIZATIONAL PERFORMANCE

**Alaska School Leadership Institute**  
 Rural Alaska Principal Preparation Project  
 Professional Development for Practicing Leaders  
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 Anchorage, Alaska

**Facilitated By**  
 Al Bertani, Leadership Development Consultant  
 Transition Team Leader - Urban Education Institute  
 University of Chicago

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TURN-AROUND LEADER ACTIONS	
<i>School Turn-Arounds - Public Impact 2007</i>	
Initial Analysis and Problem Solving	Driving for Results
Influencing Inside and Outside the Organization	Measuring, Reporting, and Improving

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## Wallpaper Task!

- Record the Turn-Around Leader Strategy on the top of your chart paper.
- Design a symbol for the strategy.
- Create a slogan for the strategy.
- Provide five (5) examples of the strategy in-action three (3) from the reading (Actions and Results) and two (2) from your experience.

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### Wallpaper Task Instructions

1. Work with your table group to complete the Wallpaper Task.
2. Focus on your assigned Turn-Around Strategy.
3. Be prepared to share your Wallpaper with other table groups.
4. Designate a spokesperson for your group when prompted by the facilitator.




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### TURN-AROUND LEADER ACTIONS

*School Turn-Arounds - Public Impact 2007*

#### Initial Analysis and Problem Solving

<b>Collect and Analyze Data</b>	<ul style="list-style-type: none"> <li>✓ Personally analyze data</li> <li>✓ Identify high priority issues</li> <li>✓ Act quickly to address them</li> <li>✓ Establish routines for on-going data analysis</li> </ul>
<b>Make Action Plan Based on Data</b>	<ul style="list-style-type: none"> <li>✓ Make an action plan</li> <li>✓ Help everyone see their role</li> <li>✓ Focus on changing what people do – not worry about impending change</li> </ul>

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### TURN-AROUND LEADER ACTIONS

*School Turn-Arounds - Public Impact 2007*

#### Driving for Results

Concentrate on Big, Fast Payoffs in Year One	<ul style="list-style-type: none"> <li>✓ Concentrate on a limited number of changes</li> <li>✓ Achieve early, visible results</li> <li>✓ Success=Motivate Staff; Reduce Resistance</li> </ul>
Implement Practices Even If They Require Deviation	<ul style="list-style-type: none"> <li>✓ Change norms and rules</li> <li>✓ Deviate from old norms to new rules</li> </ul>
Require All Staff to Change	<ul style="list-style-type: none"> <li>✓ Action plans are mandatory</li> <li>✓ Change is not optional</li> </ul>
Make Necessary Staff Replacements	<ul style="list-style-type: none"> <li>✓ Senior staff changes likely – build a team</li> <li>✓ Unwilling or unable staff are encouraged to move-on</li> </ul>
Focus on Successful Tactics; Halt Others	<ul style="list-style-type: none"> <li>✓ Discard tactics that are not working</li> <li>✓ Invest in tactics that work</li> <li>✓ Impact critical results with key investments</li> </ul>
Do Not Tout Progress as Ultimate Success	<ul style="list-style-type: none"> <li>✓ Not satisfied with partial success</li> <li>✓ Report progress - remain focused on goals</li> <li>✓ When goals are met - Raise the bar</li> </ul>

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**TURN-AROUND LEADER ACTIONS***School Turn-Arounds - Public Impact 2007***Influencing Inside and Outside the Organization**

Communicate a Positive Vision	<ul style="list-style-type: none"> <li>✓ Motivate others inside and outside to contribute to their efforts</li> <li>✓ Communicate a clear picture of success and the benefits of success</li> </ul>
Help Staff Personally Feel Problems	<ul style="list-style-type: none"> <li>✓ Help staff empathize with those they serve</li> <li>✓ Walk in the shoes of those they serve</li> <li>✓ Motivate change by confronting the problems caused by the status quo</li> </ul>
Gain Support of Key Influencers	<ul style="list-style-type: none"> <li>✓ Gain the support of trusted influencers</li> <li>✓ Enlist these trusted individuals to help influence others that oppose change</li> </ul>
Silence Critics with Speedy Success	<ul style="list-style-type: none"> <li>✓ Use successes to confront others who oppose change</li> <li>✓ Decreases time spent on "politics"</li> <li>✓ Increases time spent on leading for results</li> </ul>

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**TURN-AROUND LEADER ACTIONS***School Turn-Arounds - Public Impact 2007***Measuring, Reporting, and Improving**

Measure and Report Progress Frequently	<ul style="list-style-type: none"> <li>✓ Establish systems to measure and report interim results often</li> <li>✓ Use results to discard failed tactics</li> <li>✓ Use results to increase successful tactics</li> </ul>
Require All Decisions Makers to Share Data and Problem Solve	<ul style="list-style-type: none"> <li>✓ Be transparent – share results in open-air meetings</li> <li>✓ Hold staff accountable for results</li> <li>✓ Create discomfort for those who are not making needed changes</li> <li>✓ Provide kudos for those that are achieving success</li> <li>✓ Shift meetings from blaming and excuses to problem solving</li> </ul>

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**DEBRIEFING THE NTA CASE STUDY**  
**TURN-AROUND LEADER ACTIONS**

<b>Initial Analysis and Problem Solving</b>	<b>Driving for Results</b>
<b>Influencing Inside and Outside the Organization</b>	<b>Measuring, Reporting, and Improving</b>

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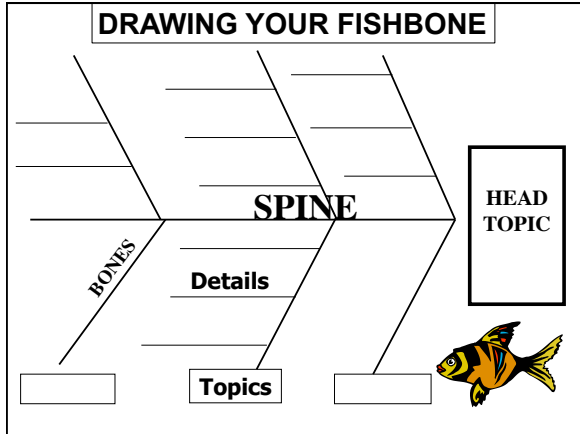
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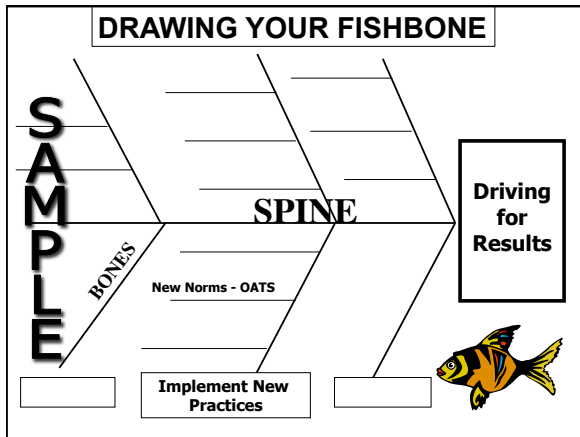
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**Gallery Walk Protocol**

1. Prepare to take a walking fieldtrip with a colleague.
2. Follow the directions of your session leader for your route of travel.
3. Visit the Galleries that have been created by our group facilitators in our NTA Case Museum.
4. Look, listen, and talk on your walk.

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